

Year 2019-2020

Project title: "Cities in CAA: for accessible urban communication"

Leader: MUNICIPALITY OF RUSSI

Project description:

The main goal of CAA project is to create a network of welcoming and accessible civic environments for the whole urban community and specifically for those who experience communication and relational barriers.

In particular, the project aims to sensitize the community, sector operators and public and private service managers on how to relate and support those who have communication difficulties, through specific training and the creation of visual communication tools to support verbal communication.

Furthermore, the project aims to create conditions of greater autonomy for the beneficiaries of an Augmentative Communication approach, to allow them to become active citizens, aware and involved in relation to the main proposals of the municipal administration, in order to be able to make the best use of basic services and to take part in community life.

Finally, the project aims to improve the proposed approach and to better identify the problems and areas of intervention through the collection of specific data on any communication barriers experienced by citizens, which will be reported through specific questionnaires delivered to both beneficiaries and to municipal services managers.

Lastly, the project envisages the development of a "Service Charter" which, drawn up in a multilingual version and also using the AAC communication method, allows the essential and primary services to be easily identified in the City in order to be able to orientate and access the services offered by the Municipality and the many voluntary associations in the area. The purpose of

the Service Charter will be to create a readable map for everyone, a first landing for an open and inclusive city.

Partner:

- Fare Leggere Tutti - Aps;
- Centro Sociale Culturale Porta Nova Aps;
- Linea Rosa Odv;
- Cooperativa Sociale Teranga Societa' Cooperativa;
- Azienda Servizi Alla Persona Ravenna Cervia E Russi il Mulino;
- Societa' Cooperativa Sociale Onlus.